

Entity Resolution within Memory-based Analytics

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Abstract

Entity resolution has been defined for various applications and methods. A review of these definitions will include two scenarios. One scenario covers various needs, from general data cleansing to alias and group detection, when there is no particular entity of interest. A new approach, based on associative memories, will be introduced. Casestudies from national security, healthcare, and transactional integrity will be presented to prove the unprecedented accuracy of this approach for this type of entity resolution. Beyond these traditionally data-based and batch-oriented applications as one type of scenario, entity resolution in unstructured data sources, including a need for the perpetual resolution of analytically targeted entities, continues to be more challenging. Current problems and solutions to more emerging needs will be presented, A product demonstration for analytic discovery in text-based sources will focus on the quality of entity extraction and analytic reporting. Using advanced memory-based reasoning, features will include the correction of problems with text analytics as well as the more complete recall of similar and related entities from massive data stores. The first scenario addresses the integrity of the backend data store. The second scenario addresses "last foot" issues during front-end exploitation by the analyst. Given both of these scenarios for for entity resolution, the quality of data as well as the quality of reporting on such data are improved.





Biography

Dr. Manuel Aparicio is the cofounder and CEO of Saffron Technology, the innovation leader in entity (and predictive) analytics. He leads Saffron's overall corporate vision and strategy for this disruptive technology, especially for national security in the US and allied countries. He is also growing the company to address similar critical problems in the finance and healthcare industries. Before founding Saffron, he was Chief Scientist of the IBM Knowledge Management and Intelligent Agent Center, coordinating IBM worldwide assets across all research and development labs, also working with advanced customers across several industries such as telecommunications and manufacturing, including agent applications within automotive and ship building consortia. He has over twenty years of experience in machine learning and over ten years of experience in the commercialization and industrial development of intelligent agents, including IBM's first commercial rules-based agent in 1993 and the world's first commercial agent-based associative memory in 1997. He served on the boards of international organizations such as The Agent Society and The Foundation for Intelligent Physical Agents, in which he helped reinvigorate North America's defense and commercial activity and established the standard now used by several defense and commercial products. He holds several patents in neural networks and knowledge management for both IBM and Saffron and has written several papers on these topics, including editorship of Neural Networks for Knowledge Representation and Inference. Recent publications include "Learning by Collaborative and Individual-based Recommendation Agents" in the Journal of Consumer Psychology and "Concepts and Practice of Personalization" in *The Practical Handbook of Internet Computing*. Interviews and positive reviews of his work have appeared in Infoworld, PC IA, New York Times Magazine, PC Week, AI Expert, Contemporary Psychology, Seybold and Butler Group industry reports, Defense News, AMR Research, and MIT Sloan Management Review. He received his doctorate in experimental psychology from the U. of South Florida, specializing in truer, biologically-based neuro-computing, now becoming a new industry for "real intelligence" and the future of data analysis.

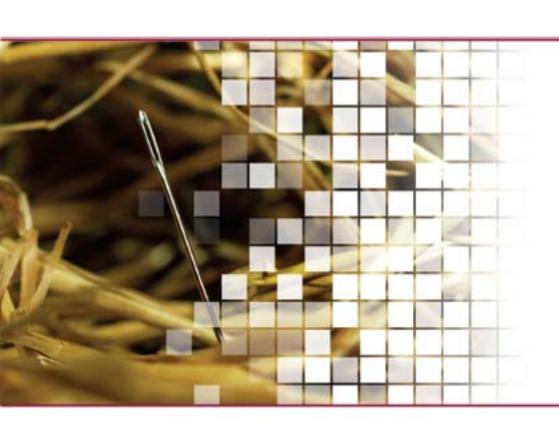




Agenda of this presentation

- Entity resolution. Various definitions and approaches
- Memory-based analysis. New approach for real intelligence
- Entity resolution examples. Proof in the pudding.
- Emerging directions. Quality targeting in unstructured sources
- SaffronWeb demonstration. Quality in text analytic discovery





Entity Resolution

Various definitions and approaches





Scenarios of Entity Resolution

- Resolution of dups, errors, name variants, and intentional aliasing
 - Reason by attributes, relationships, or transactional behavior
 - Also relevant to group detection such as terror cells and drug cartels
- Two use cases
 - No a priori target: unusual similarity is "signal" to detect
 - "Boil" the database and suggest similarities to investigate
 - Cross-database integration to merge community knowledge
 - Specific target of interest: recall other variants, aliases, or type
 - Analyst has a given target or watch list (looking for other identities)
 - Uncertainty about person at point of analysis or transaction (border entry, police stop)
- Compliment problem of identity separation
 - Expansion of one overlapping name into separate identities
- Real world challenges in National Security
 - In very sparse foreign intelligence data ("sparse" is too kind a word!)
 - At large (1M entities) to massive data scale (200M+ entities)





Review of Approaches

- Manual search with SQL queries
 - Labor-intensive with few discoveries
- Automated data cleansing
 - Rules of 2-4 primary, most informative attributes
- Lexical similarity
 - Rational and useful, but can generate many false alarms
- Document similarity
 - Penalty functions are inappropriate for uncertainties in intelligence
- Network "diffusion" mathematics
 - Requires symmetry and other matrix properties, only on abstract graph
- Feature and relationship statistics
 - Yes, but doesn't address non-linear effects of transactional behaviors
- Accuracy is dependent on sparseness, size, the nature of data, and whether the task is to resolve dups, errors, variants, or aliases

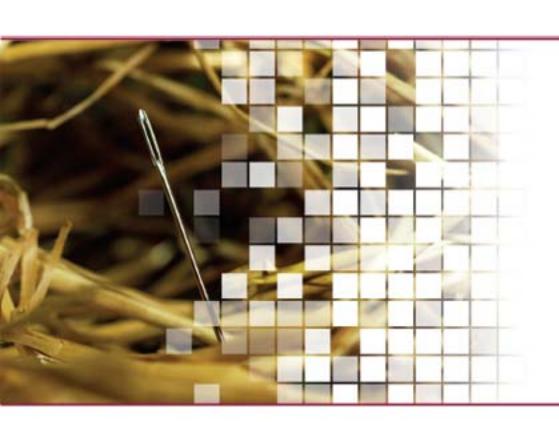




Associative Memory Approach

- Information-based similarity
 - Absence of evidence is not evidence of absence
 - Entropy measure of unusual attribute-values
 - "Analogical entropy" to distinguish each candidate pair
- Unusual grouping operator
 - Computation of unusual "reciprocal coherence"
 - Rare occurrence when points are closest to each other
 - Non-centroid, non-globular crème-de-la-crème groups
- No threshold of similarity could filter population noise
- Success only when using both computations together





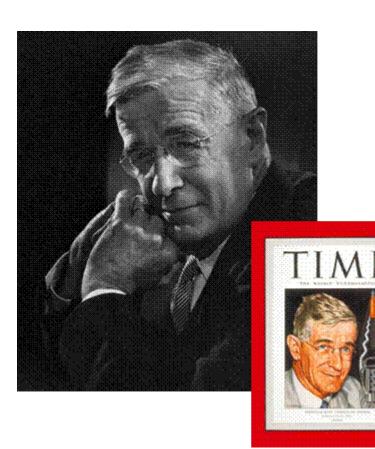
Memory-based Analysis

New approach for real intelligence





Can We Make Smarter, Not Just Stronger, Machines?



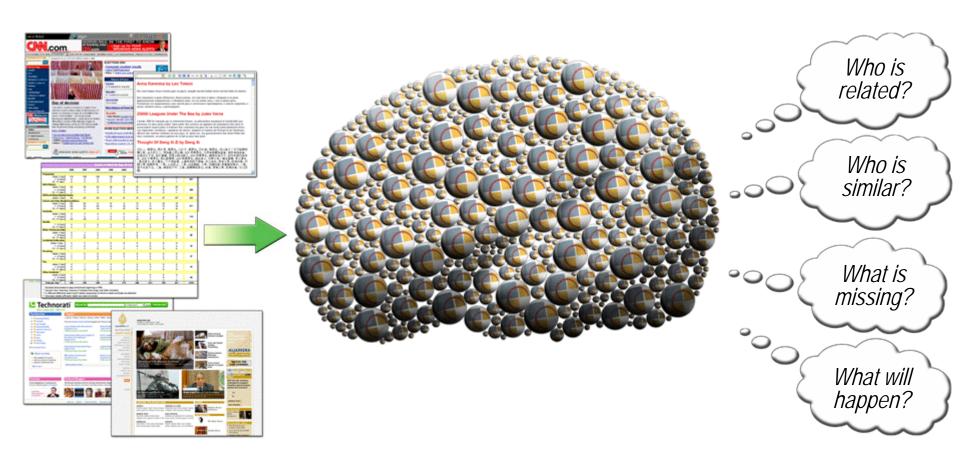
"The human mind ... operates by association. Selection by association, rather than indexing, may yet be mechanized."

As We May Think, 1945 Vannevar Bush





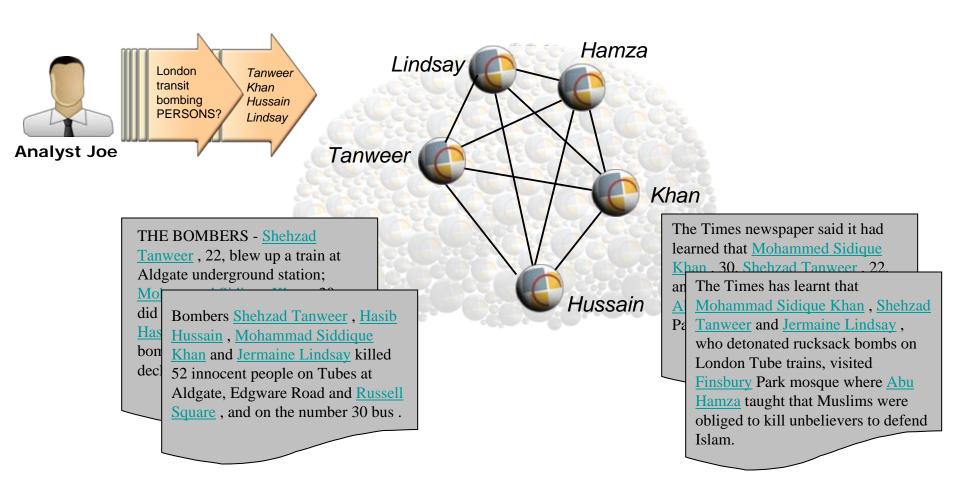
An Army of Personal Assistant Memories







Context Filtering of Entity Networks







Memories as Matrices: Between Data and Models

- ARE "Lazy" learners, such as:
 - Memory-based
 - Instance-based
 - Exemplar-based
 - Case-based
 - Experience-based
 - Nearest neighbor
- ARE NOT compiled functions:
 - Rules
 - Clustering
 - Regression
 - "Eager" neural networks

- Properties:
 - Incremental. Start from zero, learns case-by-case
 - Non-parametric. No knobtweaking to build
 - Malleable. Adapt on the fly to new features
 - No over-training. Don't get worse as more data is seen!
 - Anomaly detection. Knows what it doesn't know
 - Unified representation.
 Various inferences can be computed at query-time





Recall Similar Objects from Data

animals

animal	blood	birth	legs	hair	scales	fins
horse	warm	livebearer	4	у	n	n
dog	warm	livebearer	4	у	n	n
dolphin	warm	livebearer	0	у	n	у
platypus	warm	eggbearer	4	у	n	n
trout	cold	eggbearer	0	n	у	у
thresher shark	warm	livebearer	0	n	n	у
tiger shark	cold	eggbearer	0	n	n	у
alligator	cold	eggbearer	4	n	у	n



	animal	similarity
>	platypus dog horse dolphin alligator thresher shark tiger shark trout	6 5 5 3 3 2 2 2 1
	+	

SQL

```
SELECT a.animal,

((CASE WHEN a.blood = b.blood THEN 1 ELSE 0 END) +

(CASE WHEN a.birth = b.birth THEN 1 ELSE 0 END) +

(CASE WHEN a.legs = b.legs THEN 1 ELSE 0 END) +

(CASE WHEN a.hair = b.hair THEN 1 ELSE 0 END) +

(CASE WHEN a.scales = b.scales THEN 1 ELSE 0 END) +

(CASE WHEN a.fins = b.fins THEN 1 ELSE 0 END)) AS similarity

FROM animals a, animals b

WHERE b.animal = 'platypus'

ORDER BY similarity DESC;
```

Adding up number of shared values in different columns is tricky.



entity.animal

The MIT Information Quality Industry Symposium, 2007



Recall Similar Objects from Memory

animal.alligator animal.dog animal.dolphin animal.horse animal.platypus 0 animal.thresher.shark 0 animal.tigershark 0 0 00000 animal.trout 0 0 birth.egglaver birth.livebearer blood.cold blood marm fins.n 1 0 fins.y 0 0 0 hair.n 1 3 1 1 3 hair.y 0 3 0 <mark>4 3</mark> 1 0 legs.0 legs.4 scales.n scales.y

3 5

2 2

entity.animal.platypus

birth.egglayer						
blood.warm	1					
fins.n	1	1				
hair.y	1	1	1			
legs.4	1	1	1	1		
scales.n	1	1	1	1	1	
	birth.egglayer	blood.warm	fins.n	hair.y	legs.4	scales.n

Saffron SQL

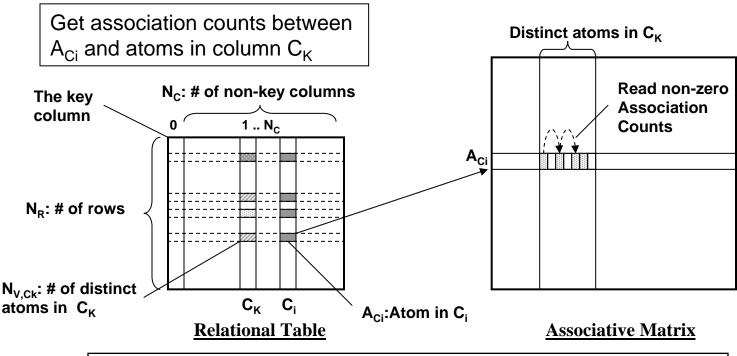
```
SELECT animal
FROM entity.animal
ASSOCIATED WITH
(SELECT * FROM entity.animal.platypus)
```

Output

+		+	_
category	value	metric	
animal animal animal animal animal animal animal animal animal	platypus horse dog dolphin alligator thresher shark	6.000 5.000 5.000 3.000 3.000 2.000	-
animal	trout	1.000	



Memory Performance Advantage

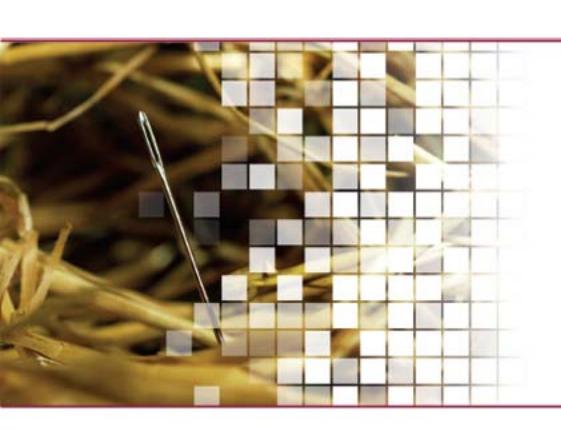


Query:
$$S_R/S_A = (N_R/N_{V,Ck})*(N_C+1) \propto N_R/N_{V,Ck}$$

Insertion:
$$I_R/I_A = ((N_C+1)*N_R) / ((N_C+1)*N_C*N_R*2/2) = 1 / N_C$$

The associative matrix has increasingly better query performance



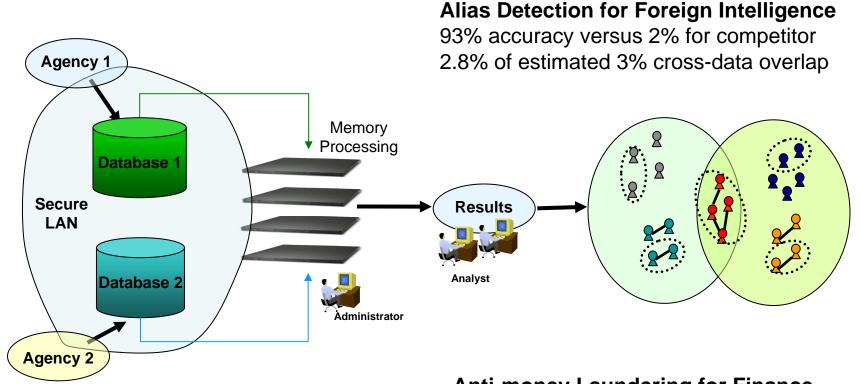


Entity Resolution Examples

Proof in the pudding



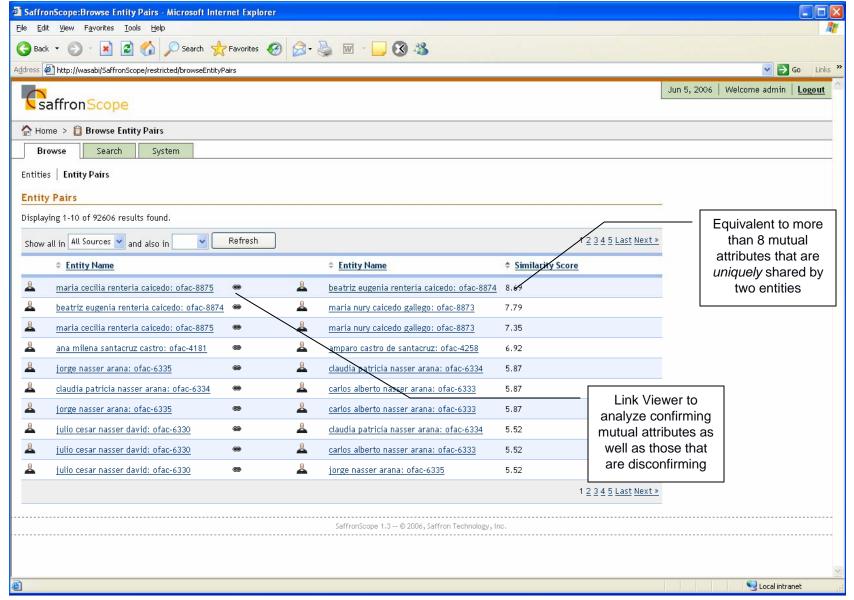




Anti-money Laundering for Finance 100% accuracy joining PFA and OFAC Identification of drug cartel grouping

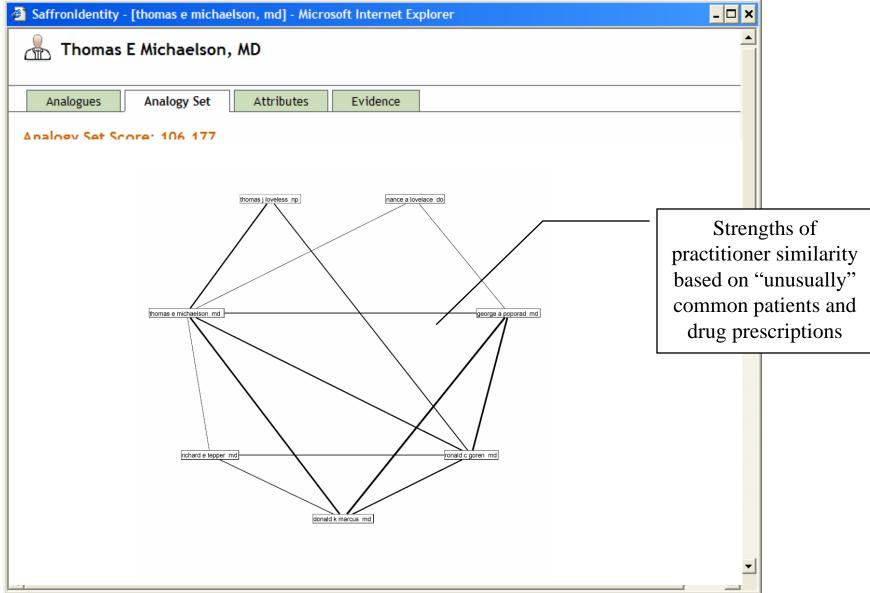






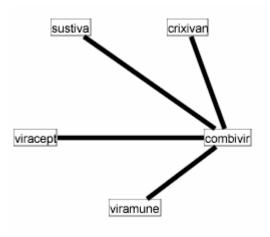




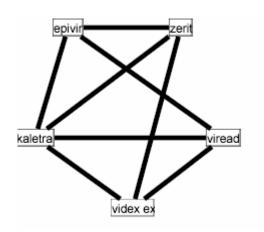




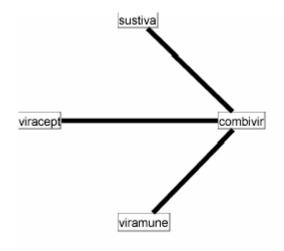




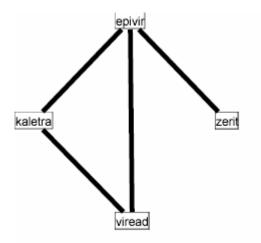
May 2002 - Jun 2002



Apr 2003 - Oct 2003



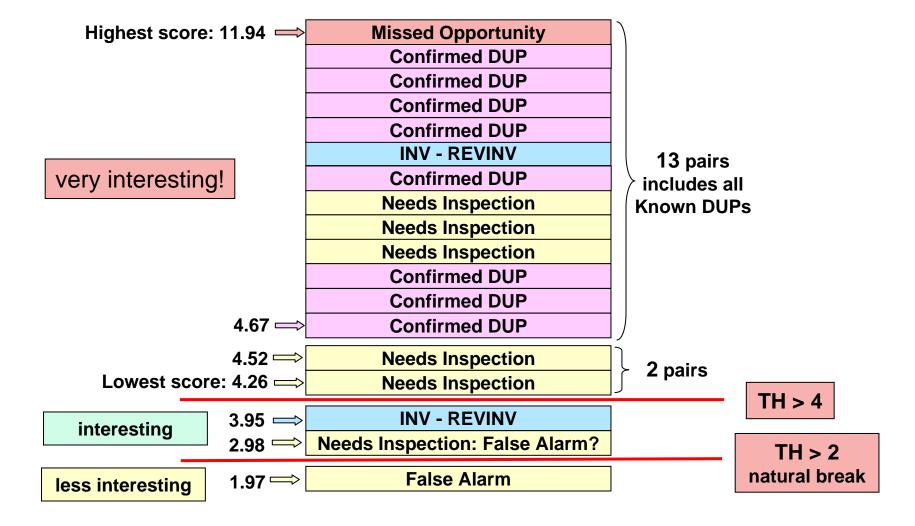
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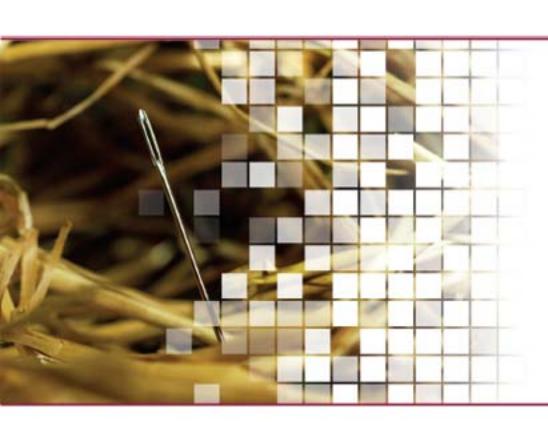
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Emerging Directions

Quality targeting in unstructured sources

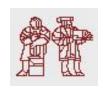




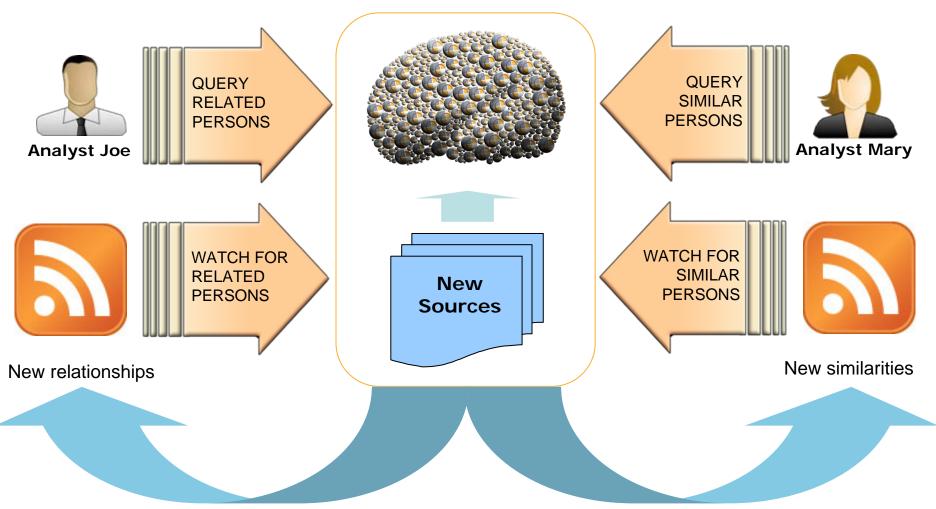
Entity Extraction from Unstructured Sources

- Industry is mature but not yet at high quality
 - Operational solutions require name list authoring to make things right
 - Mixed results for resolution methods intended for structured sources
- Continuing quality problems
 - Misclassification of entity type (Mr. Saab said, "...")
 - Name variants and aliasing of each identity (Mohammed, IBM, etc)
 - No disambiguation of different entities (John Smith #33)
- Remaining needs for higher accuracy
 - Real-time machine learning for specific corpus and continuous change
 - Systems solution (not a single product algorithm) -- including users



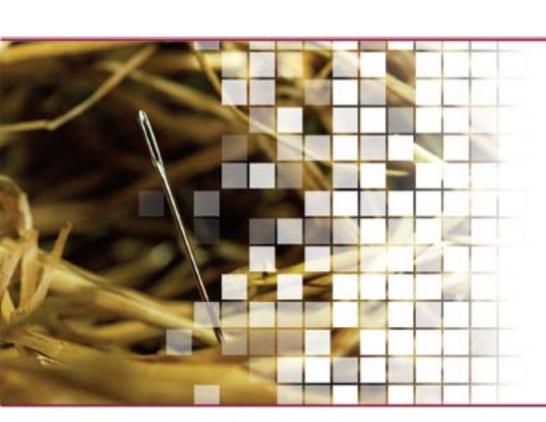


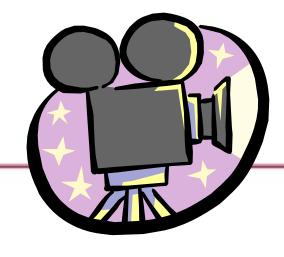
Perpetual Associative Targeting by Analytic Exploitation











SaffronWeb Demonstration

Quality in text analytic discovery





Product Demonstration Review

- Analyst corrections of extraction
 - Reclassification. Correct any instances when collecting snippets
 - Grouping. Manage personal/collective variant and alias lists
- Advanced memory-based recall
 - Entities like this. Similarity-based query to better cover identity
 - Tag dipping. Relationship-based query to better complete report
- Allows analyst to clean up extraction problems before reporting
- Greater completeness in recall of similarities and relationships





Thanks to MIT IQ and to You



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